

3/12

Subject: INTIMATION OF PLANNED SYSTEM MAINTENANCE ACTIVITY FOR IRIS PLATFORM AND TEMPORARY UNAVAILABILITY OF IRIS SERVICES

PRAL, in coordination with FBR, will undertake a Planned System Maintenance Activity for the IRIS platform and all its allied services. The maintenance activity is scheduled as follows:

Maintenance Activity	Schedule
Commencement of Planned System Maintenance Activity	Saturday, August 8, 2026 – 12:30 am
Completion of Planned System Maintenance Activity	Monday, August 10, 2026 – 05:00 am

2. During the above-mentioned maintenance window, the IRIS platform and all its allied services will remain temporarily unavailable. Users will not be able to access these systems or perform related transactions. Services are expected to resume immediately upon successful completion of the maintenance activity.

3. In view of the above, you are requested to make the necessary preparations within your organization in anticipation of the Planned System Maintenance Activity. You are also requested to notify your concerned teams, users, and stakeholders well in advance and, wherever applicable, make appropriate alternate arrangements to ensure continuity of operations and minimize inconvenience or operational disruption.

4. To facilitate wider public awareness, an advisory banner regarding the Planned System Maintenance Activity will also be displayed on the IRIS portal prior to the commencement of the maintenance window.

5. For any queries or assistance regarding the Planned System Maintenance Activity, stakeholders may contact the FBR Contact Center at 051-111-772-772 or helpline@fbr.gov.pk. The Contact Center will remain fully operational throughout the maintenance window, including the scheduled weekend, to provide uninterrupted support and address any queries or concerns.

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6. We appreciate your cooperation and understanding.

Faisal Sattar
Chief Executive Officer

Distribution List:

1. Secretary Finance, Ministry of Finance
2. Governor, State Bank of Pakistan
3. Chairman, SECP
4. Chairman, NADRA
5. Director General, Immigration & Passports
6. Executive Director, NITB
7. Managing Director, NTC
8. Chairman, PITB
9. Chairman, Punjab Revenue Authority (PRA)
10. Chairman, Sindh Revenue Board (SRB)
11. Director General, Khyber Pakhtunkhwa Revenue Authority (KPRA)
12. Chairperson, Balochistan Revenue Authority (BRA)
13. Chairman, AJK Board of Revenue (AJK)
14. Chairman, Punjab Land Records Authority (PLRA)
15. Chief Executive Officer, Pakistan Single Window (PSW)
16. Chief Executive Officer, 1LINK
17. President, Pakistan Tax Bar Association (PTBA)
18. All Licensed Integrators (DIs)

Copy for information:

- Special Assistant to the Chairman, FBR
- ✓ All Members, FBR
- All Director Generals, FBR
- Chief Operating Officer, PRAL
- Chief of Provincial Projects, PRAL
- Karachi Helpdesk, Office of the Chief (IR-Operations), FBR